

A
ADAPTER

The voltage used in Poland is 230 volts, 50 hertz. If you require an adapter or voltage transformer, please contact Reception.

AID KIT
First aid kit If you need a first aid kit, please contact Reception.

B
BATHROBE

The bathrobe is for your personal use to ensure your comfort during your stay at the hotel. It is located in the bathroom. On your request we can supply a different size. If you take the one located in the room with you, you will be charged 350 PLN.

BEDROOM SERVICE
Additional needlework, blankets, pillows and toiletries are available upon your request. Rooms are cleaned daily until 6 p.m. If you wish to adapt the cleaning time to your schedule, please contact reception.

C
CONFERENCE AND BANQUET ROOMS

The equipment of our conference rooms provides a full range of solutions for the organisation of meetings and events. Our experienced team will take care of every detail of your meeting to make it an unforgettable event. For more information, please contact the Sales Department 0 58 5555 808/ 810 OR HB711-SL@ACCOR.COM

CHILDREN'S ACCESSORIES
Cots and other accessories for children are available on request. Please contact the Reception.
CREDIT CARDS We accept credit and debit cards American Express, Diners Club, MasterCard, Visa, JCB, EuroCard and Maestro.

D
DEFIBRILLATOR
A defibrillator is available in the hotel lobby.

E
ENERGY
To turn on the electricity in your room, please insert your card into the energy-saving switch located near the front door.

F
FLOWERS
Orders and deliveries are made through Reception

FIRE AND SAFETY
Your safety is our priority. Guest rooms are equipped with a smoke detector and an audible warning system. We recommend that you read the safety instructions, posted on the inside of the room entrance door, and the evacuation procedures.

H
HAIR DRYER
For your convenience, a hair dryer is located in the wardrobe.

I
INFORMATION
If you have any questions, please contact Reception.

J
JOGGING
Please contact Reception, which has a special map with running paths leading through the city parks.

K KEYS

If you lose your key card, please contact the Reception who will issue a new copy on presentation of your identity card.
For your security, the previous key will be deactivated.

L LAUNDRY

There is a laundry bag in the wardrobe of your room along with a price list. Items returned for cleaning/dry-cleaning by 9:00am will be returned the same day. Laundry returned after 9:00am will be returned by 12:00pm the following day.

LOST / FOUND ITEMS

Please report any items lost or found on the hotel premises to the Reception staff. Pets Our hotel is pet friendly. We ask that pets are always kept on a leash and dogs are muzzled.

M MEDICAL ASSISTANCE

Should you require medical assistance, please contact Reception.

MASSAGES To book treatments, please contact the Spa Reception, located on level -1 (speed dial button on your phone)

MINIBAR

The minibar is located in the room. Please inform us at check-out that you will be using it. If you wish to include additional products in the minibar, please contact Reception. A price list can be found next to the minibar.

MAILING

incoming mail will be delivered to your room. For outgoing mail, please contact the Reception.

N NO DISTURBANCE

We will respect your privacy if a "Do Not Disturb" sign is posted on your room door. You may also call Reception at any time to arrange a cleaning time.

O OPENER BOTTLE

You will find a bottle opener next to the minibar.

P PARKING PARKING

There is an underground Sopot Centrum car park under the railway station. Additional information is available at the Reception.

PRAISING

An iron and ironing board are provided in your wardrobe.

LUGGAGE STORAGE

Luggage storage for hotel guests is free of charge, please contact Reception.

R RECEPTION

The reception desk works for you around the clock. It welcomes newly arrived guests and assists them throughout their stay.

ROOM SERVICE

We offer a 24-hour ROOM SERVICE. Please contact reception to set up your order.

S

SMOKING OF TOBACCO PRODUCTS

Smoking of tobacco products and electronic cigarettes is prohibited on the hotel premises. In case of smoking in the room or on the balcony, an extra cleaning fee of 500 PLN will be charged.

SAFES

There is a safe in the wardrobe of your room. The hotel is not responsible for items left in the room.

T

TAXI

To request a taxi, please contact Reception.

TELEPHONE

To reach an external number, please dial 0 followed by the number you require.

W

TO ORDER A WAKE-UP

To order a wake-up call, please contact Reception.

WI-FI

Free WI-FI is available in the hotel. To connect, please select the MGallery network. A message will then appear asking you to log on to the free network. After pressing "confirm", enter your email address and confirm the "connection".