SECURITY

At Hotel Rezydent Sopot MGallery, the safety of our guests and staff is our top priority. For this reason, we ask you to pay attention to some security information that you may find helpful.

EMERGENCY TELEPHONES

Police 997 Ambulance 999 Fire Brigade 998 European emergency number 112

To call the relevant services, please contact reception

IN THE ROOM

The evacuation plan is located on the inside of the front door to the room. It includes the location of emergency exits and fire extinguishers on the respective floor.

To secure your valuables, we recommend using the safe located in your room. For your security, we warn you against sharing your key with third parties.

WHEN YOU LEAVE YOUR ROOM

make sure that all electrical appliances are switched off or unplugged, make sure windows and doors are properly closed.

EMERGENCY EXITS

The emergency exits on each floor are clearly marked, but you may have difficulty locating them in the event of a fire and thick smoke, so we recommend that you check the following:

the number of doors separating your room from at least two emergency exits, the location of fire extinguishers, hydrants and fire alarms in the corridor, how they are switched on and off.

FIRE RISK

The building is equipped with an automatic smoke detector system and an audible warning system.

IN THE EVENT OF A FIRE IN THE ROOM YOU SHOULD:

leave the room immediately, taking the key with you if possible,

carefully close the door behind you,

sound the fire alarm and notify the nearest neighbours,

notify a member of the hotel staff by calling from the nearest telephone,

go to a safe area, using the exit.

PLEASE DO NOT USE THE LIFTS IN THE EVENT OF A FIRE EMERGENCY.

WHEN EVACUATING YOU SHOULD:

take your room key with you and be extra careful,

use the palm of your hand to check the heat of the exit door and the handle,

if the door is hot, do not open it,

if the door is not hot, carefully open it, taking care to close it immediately if necessary, if there is smoke in the corridor, stoop as low as possible and, if necessary, crawl and head for the nearest exit IF EVACUATION FROM THE ROOM IS NOT POSSIBLE, YOU SHOULD:

stay calm, turn off the air conditioning, inform a member of staff in the hotel in which you are staying, if smoke is still entering the room, throw a wet blanket over yourself. If the air is so saturated with smoke that it is difficult to breathe, as a last resort, open the window. If the window cannot be opened, break the glass with a chair or drawer, if flames from a lower floor are covering the window of your room, neither break the glass nor open the window.

PLEASE REMEMBER,

most casualties are caused by smoke and fire gas poisoning, not by contact with fire.